

DocuSign ID Verification for Supplier Management



JAGGAER is pleased to announce an important product enhancement—DocuSign ID Verification—to better serve our customers and supplier network. This enhancement will streamline supplier account recovery and improve security across our platform.

Who is JAGGAER?

JAGGAER is a leading provider of digital procurement software and solutions, and the procurement platform of choice for your customer(s). To learn more, visit <https://www.jaggaer.com/>.

What is DocuSign ID Verification?

DocuSign ID Verification is a cutting-edge feature that confirms the identity of company representatives using advanced authentication methods. These include government-issued ID checks, biometric verification, and other secure processes to ensure authenticity and compliance.

As part of this enhancement, suppliers will now be required to complete DocuSign ID Verification to confirm their identity when requesting account recovery. This change provides an added layer of protection and ensures the legitimacy of access requests. There will be no impact to your standard registration.

Supplier Benefits

- **Account Security:** Safeguard account from bad actors attempting impersonation.
- **Efficient Recovery:** Simplify access recovery when administrative changes occur outside of standard processes.
- **Risk Mitigation:** Avoid brand damage, legal complications, and financial risks by aligning account access with legitimate company representatives.

Customer Benefits

- **Seamless Operations:** Continue conducting business as usual with connected suppliers, even during changes in supplier administration.
- **Avoid Delays:** Minimize procurement process disruptions caused by supplier staffing changes or access difficulties.
- **Enhanced Continuity:** Ensure uninterrupted supplier collaboration when administrative changes occur due to turnover or access issues.
- **Improved Security:** Prevent unauthorized individuals from impersonating suppliers to gain access to accounts.

This enhancement reflects JAGGAER's commitment to supporting the business continuity and security of both our customers and suppliers. By leveraging DocuSign's trusted ID verification capabilities, we are confident this update will bring added convenience and peace of mind to your operations.