



# JAGGAER Direct

## Quality Management



**Faster and more efficient Quality Management in Procurement** developed with leading companies in Direct Material Sourcing.

Quality is a top priority - so why are you managing it with emails, Excel documents, and filing cabinets? With no consistent process and no integration with other parts of Procurement, quality issues can easily arise and are hard to manage. This causes more costs and exposes your company to the risk of recall and potentially damages your brand and image.

### **The Intelligent Procurement Platform**

JAGGAER Direct Quality Management makes quality quantifiable and easier to manage for Procurement. It integrates your processes with your ERP, so that you can work in one system. Developed with companies from industries with the highest quality standards, the module also includes Advanced Product Quality Planning (APQP). This makes the solution ideal for Direct Material Sourcing with strict quality requirements, from automotive to pharmaceutical and medical devices.

It allows Procurement and Quality Management to communicate easily with suppliers about quality from the design phase to production. It includes Initial Sample Inspection Report software to validate deliveries from suppliers. When an issue arises, it also includes Complaints Management and Deviation Request/Waiver. In addition, it includes Goods Issue Documents, Attestation Management, and Audit Management.

For better performance, you can integrate Quality Management with other JAGGAER modules. For example, you can connect it to Supplier Scorecard to use information from Quality Management in supplier performance ratings - and further improve your Supplier Relationship Management! You can also integrate your Quality Data into your Sourcing decisions. Why continue to source from a supplier who is providing low quality parts and service?

## Our Product Highlights

### Is it difficult to communicate with suppliers about quality issues?

Improve and standardize communication with suppliers using JAGGAER Direct Quality Management.

- ➡ Electronic Goods Issue Documents ensure that suppliers send accurate inspection reports and delivery certificates
- ➡ Use corrective action plans to resolve outstanding quality issues
- ➡ Integrate quality-related processes and communications into the portal suppliers use every day

### Spending too much time managing quality because of a lack of a clear and transparent process?

JAGGAER Direct Quality Management reduces time and process costs.

- ➡ Save time by collaborating on APQP between Procurement and Quality Management
- ➡ Standardize inspection documents for special materials with Attestation Management
- ➡ Automate ERP transfer of PPAP documents
- ➡ Streamline complaints management

### Are you not addressing quality incidents with the right focus and the right process?

JAGGAER Direct Quality Management is the only Procurement solution on the market with dedicated incident management, so you can handle incidents in the most effective way:

- ➡ ERP integration and workflows ensure you are notified as soon as an incident arises
- ➡ Secure, traceable, and real-time resolution via the supplier portal means that you can work on issues collaboratively with suppliers
- ➡ Reports and dashboards ensure that all parties stay on top of things

### Looking for proven best practices to improve Quality Management?

JAGGAER Direct Quality Management has been developed with leaders in industries with high quality standards, especially the automotive, pharma and medical device industries.

- ➡ Includes best practices from the APQP framework
- ➡ Integrates with other modules so that you can feed quality into eRFx
- ➡ Bring quality performance into Supplier Scorecard
- ➡ Used in automotive, pharmaceutical and other industries where quality is paramount

#### Key Features

- ➡ The best ERP integration on the market
- ➡ Automatic workflows help you take action when quality is poor
- ➡ Proper management of incidents and corrective actions
- ➡ Planning of corrective actions with suppliers
- ➡ Covers all quality aspects from the design phase to production

#### Benefits

- ➡ Keep operational quality information in one place
- ➡ Communicate with suppliers over an electronic supplier portal
- ➡ Integrate with other modules for more performance
- ➡ Benefits from a solution developed with world leaders in quality
- ➡ Easily track and monitor root cause analysis and corrective action plans

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