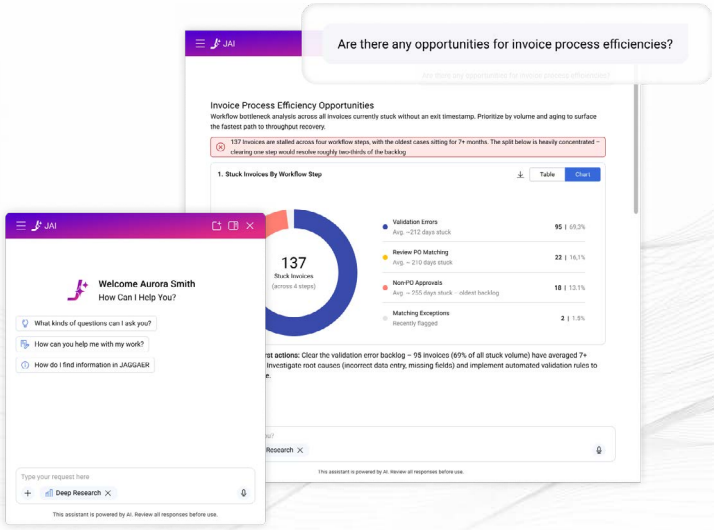
JAGGAER JAI DATASHEET

YOUR S2P EXPERT.

GROUNDED IN YOUR POLICIES, FLUENT IN YOUR DATA.



CPO offices field 30,000–50,000 questions a year. Roughly eight full-time headcount answering policy, supplier, and spend questions on repeat. JAI absorbs that load, running inside JAGGAER on tenant-isolated data, with zero customer data ever used to train foundation models.

75% fewer support tickets

40+ workflows accelerated in early access

KEY TAKEAWAYS

- **One assistant, every workflow**: from requisition intake to compliant PO submission.
- **Decisions, not just navigation**: JAI ranks, scores, and recommends.
- **Suppliers self-serve**: login issue to confirmed submission, no ticket.
- **Enterprise-ready from day one**: ISO 42001, GDPR-aligned, tenant-isolated.
- **Speaks 28 languages**: Spanish, German, and 26 more.

ANALYZE SOURCING, SUPPLY, & SPEND

- Reduces category spend
- Improve supplier compliance
- Reduce maverick spend

1,000%

week-on-week adoption growth at early-access customers

PROCUREMENT POLICY & PRODUCT HELP:

- Drives adoption
- Reduces ticket costs & tickets
- Cuts due diligence review time
- Supplier self-service onboarding

SELF-SERVICE SUPPORT

- Reduces admin support time
- Cuts support tickets across procurement workflows

CAPABILITIES & WORKFLOWS

What JAI can do across **Source-to-Pay**.

From policy question to compliant purchase
From requisition intake to compliant PO submission. No ticket, no call, no platform switching—JAI walks the user through every required step.

A supplier gets onboarded—without anyone's help
A new supplier completes the onboarding process through JAI, from login issue to confirmed submission. Admins keep their day back.

Hidden risk, surfaced instantly
JAI flags single-source categories, supplier concentration, and year-over-year shifts automatically—before they become problems.

No wait. No dead end. No starting over.
JAI knows when it needs a human and passes full context to a live agent. After hours, it leaves a pre-filled ticket ready for your team in the morning.

Stop managing tail spend. Start consolidating it.
One question, one complete consolidation case. JAI identifies tail suppliers with no contract coverage, ranked and ready for action.

Working in whatever language your team speaks
English, Spanish, German, and 26 other languages—JAI meets users in their language without sacrificing precision or policy fidelity.

MORE WORKFLOWS JAI HANDLES

- **Spend:** Diagnose an invoice backlog with prioritized recommendations.
- **Spend:** Return every department over budget, ranked, with root cause.
- **Approvals:** Surface every stalled transaction, with the reason and who needs to act.
- **Sourcing:** Run a full direct-materials RFQ from creation to supplier award.
- **Risk:** Flag high-risk vendors with open PO exposure before anything ships.
- **Sourcing:** Rank suppliers driving the most spend in seconds, not days.

TRUSTED AI FRAMEWORK

Security is the foundation, not a feature.

CERTIFICATION	COMPLIANCE	DATA
ISO 42001	**GDPR aligned**	**Tenant isolated**
First mover in S2P	Privacy & law by design	Zero cross-sharing or training

SEE JAI IN ACTION

Book a 30-minute demo with a JAGGAER specialist and walk through JAI end to end.

Request a demo

THE JAGGAER ADVANTAGE

JAI is **built into** the platform that runs your spend.

JAI isn't a bolt-on chatbot—it's the conversational and analytical layer of the JAGGAER One platform, with native access to your suppliers, contracts, requisitions, and invoices. That's why answers come back grounded, ranked, and actionable. The same data fabric that powers Source-to-Contract, Supplier Intelligence, and Procure-to-Pay is the data fabric JAI thinks in.

SOURCE-TO-CONTRACT

Sourcing strategies that finish in days.

Optimize sourcing strategies, maximize savings, and ensure compliance—with JAI guiding RFQs from creation to award.

JAI here: drafts events, evaluates bids, surfaces savings.

SUPPLIER INTELLIGENCE

Risk and ESG, surfaced in context.

Reduce risk, enhance supplier performance, and advance ESG objectives with responsible sourcing across the supplier base.

JAI here: flags concentration, scorecard dips, single-source exposure.

PROCURE-TO-PAY

Buying that stays inside policy.

Accelerate purchasing through payment, improve accuracy, and strengthen financial control across every transaction.

JAI here: answers policy, unblocks approvals, diagnoses backlogs.

THREE STAGES TO AUTONOMOUS PROCUREMENT

AVAILABLE NOW

Get instant answers

Instant answers and guided steps, following your policies, plus deep research for spend, forecasts, and supplier insights

COMING SOON

Automate a step

Point JAI at a single procurement task and it handles it.

IN THE FUTURE

Run the whole workflow

JAI orchestrates complex, multi-step procurement processes, start to finish.

> *"It's not just helping users navigate, it's helping with decision making. JAI comes up with answers that are really, really good."*

DIRECTOR OF PROCUREMENT
LEADING MANUFACTURER

> *"A fundamental step change for how our supply chain managers interact with JAGGAER. Now it's about actually interacting with the guidance."*

SYSTEMS & TOOLING LEAD
MAJOR FINANCIAL INSTITUTION

JAGGAER

Americas
+1 919 659 2600
sales@jaggaer.com

JAGGAER.COM

© Copyright 2026 JAGGAER – All Rights Reserved