

Customer Reviews – JAGGAER

Gartner Peer Insights for Strategic Sourcing Application Suites

JAGGAER received the Customers' Choice distinction in the 2022 Gartner Peer Insights "Voice of the Customer": Procure-to-Pay Suites report. We were only one of two companies to receive this distinction two years in a row.

Based on verified reviews from real users in the Strategic Sourcing Application Suites market. SAP Ariba has a rating of 3.6 stars with 140 reviews. JAGGAER has a rating of 4.5 stars with 179 reviews.



4.6 Overall Rating

Positive Reviews

1. We were in need of automating AP as well as streamlining supplier onboarding, handling supplier management, supplier sourcing and establishing controls to ensure corporate compliance as relates to procurement process and best practices. Jaggaer One checked all the boxes and has been an incredible application for us from the start. **(January 2022)**
2. P2P Process is automated and streamlined thanks to Jaggaer and this is extremely valuable to us. Jaggaer is willing to work very closely with us to ensure we are using the tool in the most effective way possible. We are grateful that we are able to reach out to our account manager or our customer success manager for guidance. The support portal and knowledge articles are easy to navigate and have been very useful. **(January 2022)**
3. Customer focus is excellent and their willingness to support whatever solutions we need. Quick response on issues and service team knowledge is top notch. Sales rep. continues to check in to ensure all is working fine. **(May 2021)**
4. We have been working closely together for several years now and the product continues to evolve. Jaggaer has been very responsive to growing enterprise needs and has been a great partner in developing out its offering to incorporate new functionality, process controls and automation, and "touchless" applications. **(June 2021)**
5. Jaggaer excels in its features and commitment to innovation. **(December 2021)**
6. Jaggaer is best for managing spends. It helps in managing catalogs and system integrations to provide a comprehensive marketplace. It helps in identifying savings opportunities and in increasing revenue with its great insights. It helps in boosting efficiency, optimizing and gaining control on invoicing. It helps in reducing supply chain risks and costs with a digital supplier collaboration solution. **(February 2022)**
7. Jaggaer has been a tool our organization has used to meet strategic goals. Jaggaer is an excellent company. They have been a pleasure to work with through the years. **(May 2021)**