

Procurement's Path Forward in 2025: Key Priorities for CPOs

The 2025 Procurement Agenda and Key Issues Study from Hackett highlights the key challenges and objectives facing procurement organizations. This infographic provides a snapshot of the top 10 priorities for CPOs in 2025, offering a glimpse into the key areas shaping strategic decision-making.



01

Improve Spend Cost Reduction

Core Priority

Reduce supplier spend costs amid economic uncertainty. For the second year in a row, this remains the top priority.

02

Ensure Supply Continuity

Critical for Revenue

Supply disruptions persist due to geopolitical tensions and shifting trade relations. Ensuring continuity safeguards profitability.

03

Transform the Operating Model

Adapt & Evolve

Simplify processes, embrace new technologies like generative AI, and align with rising business expectations.

04

Combat Inflationary Price Increases

Stay Resilient

Leverage capabilities built in 2024 to address lingering inflation risks and collaborate closely with suppliers.

05

Drive Digital Transformation

Work Smarter

Harness digital tools to enhance intelligence, speed, customer satisfaction, and competitive advantage.

06

Act as a Strategic Advisor to the Business

Seat at the Table

Support stakeholders with supply risk, ESG initiatives, and digital transformation for greater organizational impact.

07

Embed Sustainability

Go Green

Address growing stakeholder demands for environmental sustainability. This priority moves up from 9th to 7th priority in 2025.

08

Improve Analytics and Insights

Data-Driven Decisions

Deliver forward-looking intelligence with tools like cost modeling to empower procurement strategies.

09

Enhance Supplier Relationships

Stronger Together

Foster collaboration to tackle key priorities like cost reduction, sustainability, and supply continuity.

10

Strengthen Third-Party Risk Management

Stay Ahead of Risks

Improve visibility and response to third-party risks in a dynamic and uncertain business landscape.

How JAGGAER Can Help

Navigating procurement's evolving landscape requires smarter strategies and the right tools. JAGGAER provides AI-driven insights, digital procurement solutions, supplier collaboration tools to help CPOs tackle cost reduction, supply continuity, and risk management with confidence.



Get the full 2025 Procurement Agenda and Key Issues Study

from Hackett to gain a deeper understanding of these critical priorities.

[Download the full report](#) ▶