

Supplier News - January 2022

Topics in this issue:

- First Data Completeness Evaluation for the Year
- Unmapped Units Might Mean a Lost Sale

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Your Catalog Summary Information

Here is summary information about your hosted catalog(s). The credentials given below are for the SampleSQCustomer site which allows you to view and search products like a JAGGAER customer. Click here to log into the SampleSQCustomer site.

Supplier Information and Credentials

The "Mailing test - batch A - cat 1" catalog (SupplierID 222210) has 2201109 products. Last updated on 1/10/2022. (Credentials - (NotAssigned) / (NotAssigned))

The "Mailing test - batch A - cat 2" catalog (SupplierID 222211) has 2201110 products. Last updated on 1/11/2022. (Credentials - sqtestuser1 / pwdone)

The "Mailing test - batch A - cat 3" catalog (SupplierID 222212) has 12345678 products. Last updated on 1/12/2022. (Credentials - sqtestuser2 / pwdtwo)

To log into your JAGGAER Portal to manage your catalog(s), <u>click</u> here.

Questions

For questions about topics in this newsletter, please contact the Supplier Support group by <u>filling this form</u> or calling **+1 (800) 233-1121**, Option 2



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First Data Completeness Evaluation for the Year

We will soon undertake the first data completeness evaluation of this year. Such evaluation is intended to identify any data gaps in your hosted catalog content that might be adversely affecting buyer experience. E.g. missing Product Flags or unmapped Product Size unit values etc. The evaluation will be performed on catalog content as of 28th January. Please be sure to refer to the last Data Completeness Reports (DCRs) send in Nov 2021 and close any data gaps identified in it.

To refer to an overview document with more details about this evaluation, please <u>click here</u>.

Unmapped Units Might Mean a Lost Sale

For each product in your hosted catalog, two Product Attributes are critical as they indicate to the buyer how much of the product is being offered – 'Packaging UOM' and 'Product Size'.

Together, they let you indicate to the buyer how much product is being sold. E.g. single container with 100mL product or four containers of 25mL each. Unit mapping functionality is used to normalize unit values so that it is easier for the buyer to compare products from different suppliers.

One of the data gaps indicated in the Data Completeness Reports (referred to in first topic) is for any 'unmapped' unit values. To help buyers, JAGGAER utilizes unit mapping when displaying search results so that products with different units display a single, normalized unit value. E.g. three products with '10 g', '10 gm' and '10 gr' as Product Size value all show up with '10 g' as normalized value since 'g', 'gm' and 'gr' are all mapped to 'g'. Be sure that the units used in the two attributes are getting mapped to our standard list of unit values. Note that if unit value in the Packaging UOM attribute cannot be mapped, 'EA' is displayed instead in the normalized value while if unit value in the Product Size attribute cannot be mapped, no normalized value is displayed for the attribute.

Here are important points to note about the unit mapping functionality:

- 1. Only normalized unit values are displayed in search results. Buyer has to click on Product Description of each product to view the raw values provided by the supplier
- 2. In your JAGGAER Portal, the 'View Online Training and Support' page has 'Reference Materials' section. One of the files in it is 'Standard Units and Unit Mappings'. Please refer to it to ensure your units are being normalized. If needed, specific mappings for your catalog can be created. E.g. in the example above, 'grams' -> 'g' mapping cab be created for your specific catalog
- 3. For about 3% of products that involve multiple dimensions, unit mapping functionality does not work and so normalized values cannot be displayed. Buyers are aware of this limitation. E.g. a tile with '10cm X 12cm' as Product Size value. In such case, you can indicate the value in Product Description.

To view examples of how unit mapping functionality works, log into the SampleSQCustomer site (using credentials provided in the email message) and search for 'UnitMappingFunctionality' and 'PackagingUOMandProductSizeUsage' terms, without quotes.

Questions?

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