



Supplier News - December 2021

Topics in this issue:

- **ACTION NEEDED:** Security Certificate Have Been Updated!
- We Are Introducing 'One Time Password' for Portal Login
- Happy Holidays!

[View Supplier News](#)

Your Catalog Summary Information

Here is summary information about your hosted catalog(s). The credentials given below are for the SampleSQCustomer site which allows you to view and search products like a JAGGAER customer. [Click here](#) to log into the SampleSQCustomer site.

Supplier Information and Credentials

The "Mailing test - batch A - cat 1" catalog (SupplierID 222210) has 2112109 products. Last updated on 12/10/2021. (Credentials - (NotAssigned) / (NotAssigned))

The "Mailing test - batch A - cat 2" catalog (SupplierID 222211) has 2112110 products. Last updated on 12/11/2021. (Credentials - sqtestuser1 / pwdone)

The "Mailing test - batch A - cat 3" catalog (SupplierID 222212) has 12345678 products. Last updated on 12/12/2021. (Credentials - sqtestuser2 / pwdtwo)

To log into your JAGGAER Portal to manage your catalog(s), [click here](#).

Questions

For questions about topics in this newsletter, please contact the Supplier Support group by [filling this form](#) or calling **+1 (800) 233-1121**, Option 2



[unsubscribe](#)

*JAGGAER, Procurement Simplified
3020 Carrington Mill Blvd, Suite 100
Morrisville, NC 27560*

Copyright © 2021, All rights reserved.



Supplier News December 2021

ACTION NEEDED: Security Certificate Have Been Updated!

Please direct this request to your IT team(s) responsible for maintaining integrations between your organization and JAGGAER. Failure to evaluate/take action might adversely affect your integration points with the JAGGAER Procurement Application.

JAGGAER's Certificate Authority (CA), GlobalSign, requires that server security certificates are renewed each year. JAGGAER's server security certificate has been replaced on 12/11/2021 during JAGGAER's standard monthly IT maintenance window. The new, replacement certificate is now available for download as indicated below.

IMPORTANT: Action is needed if you use integration such as Advanced Shipping Notification (ASN) via cXML or send Invoices/Credit memos via cXML & EDI etc. to the JAGGAER Procurement Application. **If you are not sure whether you will be affected, please have your IT team contact our Supplier Support group using contact information provided at the end of the newsletter.**

This change will impact both UIT and Production as well as any other connections to the *.sciqwest.com domain. If your organization already trusts GlobalSign's root CA, no action is necessary.

- **Both UIT and Production have been updated on Saturday, December 11th from 6:00 pm EST - 11:00 pm EST**

If your integrated systems are able to maintain multiple security certificates, concurrently, please install the updated certificates as soon as possible. Failure to download and install the new trusted certificates prior to the above dates may lead to integration failures with JAGGAER until the updated certificates are installed and trusted.

For direct access to the updated security certificates available in multiple formats including: .cer, .der, .p7b and .pem, [please click here](#). Once on the page, click on the "Download" link at the top.

We Are Introducing 'One Time Password' for Portal Login

JAGGAER is in the process of transitioning suppliers to login via an Identity Management System (IDM) using secure credentials. When enabled, supplier users are prompted to update their password. Over the next several months, JAGGAER will enhance this login process by requiring a one time password to be entered every 10 days. The password is sent to the user's email address as listed in the user profile. Once the user enters the one time password, they can proceed with the normal login process.

Happy Holidays!

Although the past year has been no less challenging, at least we had something to guard us against the COVID pandemic – the vaccines. The more the people that take vaccines and booster shots, the better the chances for this pandemic being downgraded into an epidemic. While we all have been still mostly stuck in the ‘work from home’ mode, we did our best to help you with your JAGGAER experience, whether it was about creating a new enablement or having issue with loading a price file. Thanks for your cooperation along the way to ultimately serve our mutual customers, the buyers. Hopefully, the next year will bring us even closer to our old, pre-COVID normal. But for now, from all of us here at JAGGAER, **WISH YOU ALL HAPPY HOLIDAYS AND A GREAT NEW YEAR....**

Questions?

For questions about topics in this newsletter, please contact the Supplier Support group by [filling this form](#) or calling +1 (800) 233-1121, **Option 2**