



Supplier News - August 2021

Topics in this issue:

- Special Hosted Catalog Attributes – Product Flags
- Make Sure the Image URLs are Working as Expected

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Your Catalog Summary Information

Here is summary information about your hosted catalog(s). The credentials given below are for the SampleSQCustomer site which allows you to view and search products like a JAGGAER customer. [Click here](#) to log into the SampleSQCustomer site.

Supplier Information and Credentials

The "Mailing test - batch A - cat 1" catalog (SupplierID 222210) has 2107109 products. Last updated on 7/10/2021. (Credentials - (NotAssigned) / (NotAssigned))

The "Mailing test - batch A - cat 2" catalog (SupplierID 222211) has 2107110 products. Last updated on 7/11/2021. (Credentials - sqtestuser1 / pwdone)

The "Mailing test - batch A - cat 3" catalog (SupplierID 222212) has 12345678 products. Last updated on 7/12/2021. (Credentials - sqtestuser2 / pwdtwo)

To log into your JAGGAER Portal to manage your catalog(s), [click here](#).

Questions

For questions about topics in this newsletter,
please contact the Supplier Support group by [filling this form](#) or
calling **+1 (800) 233-1121**, Option 2



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Special Hosted Catalog Attributes – Product Flags

To ensure that rich product information about your hosted catalog products can be made available to your buyers, we have over 1100 Product Attributes available. A handful of these are important, the Product Flags.

Product Flags are special attributes the way they are displayed and are made available in additional processes. These are Boolean type attributes that take Yes/No or True/False as values. They have been set up to readily identify if a product is of certain type, based on federal/state regulations. E.g. If a product is considered to be hazardous material based on OSHA regulations or if a product is Energy Star compliant based on appropriate government regulations. Details can be found in the Supplier Catalog Management Handbook available via the ‘Online Training’ page of your JAGGAER Portal.

Here are key points to keep in mind about the Product Flags, examples can be seen in the SampleSQCustomer site;

- Each Product Flag has an icon associated with it that is displayed in product search results
- They are available as filter criterion in product search results. E.g. a buyer can readily look for file folders that are made from recycled material
- You only need to indicate if a Product Flag is to be turned on for a product. A blank value is equivalent to No / False
- They are available to use in workflow steps. E.g. a customer admin can set up workflow to ensure any radioactive material being purchased is reviewed by regulatory group
- The Product Flags are included in PO Export data since it is critical information often used for approvals
- Some of the Product Flags are evaluated when checking data quality of your catalog. Results are part of the Data Completeness Report (DCR)

If needed, please update your hosted catalog so that these Product Flags have been turned on when appropriate to ensure that your buyers have optimum buying experience.

Make Sure the Image URLs are Working as Expected

Relevant product images go a long way to let a buyer confirm that correct product is being purchased. You can provide link pointing to an image of the product, using the Image URL attribute. You need to follow guidelines about the image being served by such link to make sure it works properly in the JAGGAER Procurement Application. To let you confirm that such links indeed are working as expected, as part of the Data Completeness Evaluation, we perform QA of a representative sample of Image URL values in your hosted catalog and include results in the Data Completeness Report (DCR). Check the latest DCR made available in the July issue of SupplierNews and look for “Results of QA of Image URL links” section.

Some of the common reasons Image URL might not work are;

- Image is too large in terms of pixel size (should be 1024 X 1024 pixels maximum) or the image file format is not the ones that we support – png, jpg, bmp, gif
- Instead of your own image server, if you use third party server, a server redirection might be used rather than the server provided in the link being the source. Often, such redirection does not work for Image URL attribute
- Instead of serving just the image, link for a page that has image as part of it has been provided

Note that the QA analysis has been performed on upto 2% of links found in the hosted catalog. Even a small number of links found to be not working might point to a large percentage of links in the catalog not working properly. To help troubleshoot, you can test Image URL links in SampleSQCustomer site if your catalog is available there.

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