



SupplierNews - June 2020

Topics In this SupplierNews issue:

- **Display of Product Description in Search Results**
- **SampleSQLCustomer Site is Meant for all Suppliers**

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Your Catalog Summary Information

Here is summary information about your hosted catalog(s). The credentials given below are for the SampleSQLCustomer site which allows you to view and search products like a JAGGAER customer. [Click here](#) to log into the SampleSQLCustomer site.

Supplier Information and Credentials

The "Mailing test - batch A - cat 1" catalog (SupplierID 222210) has 202006 products. Last updated on 6/10/2020. (Credentials - (NotAssigned) / (NotAssigned))

The "Mailing test - batch A - cat 2" catalog (SupplierID 222211) has 202006 products. Last updated on 6/11/2020. (Credentials - sqtestuser1 / pwdone)

The "Mailing test - batch A - cat 3" catalog (SupplierID 222212) has 12345678 products. Last updated on 6/12/2020. (Credentials - sqtestuser2 / pwdtwo)

To log into your JAGGAER Portal to manage your catalog(s), [click here](#).

Questions?

For questions about topics in this newsletter,

please contact the Supplier Support group by [filling this form](#) or calling **+1 (800) 233-1121**, Option 2



JAGGAER, Procurement Simplified
3020 Carrington Mill Blvd, Suite 100
Morrisville, NC 27560 | 919-659-2100

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About Display of Product Description in Search Results

The Product Description of a hosted product is one of the main attributes displayed in main search results – along with Part Number, Product Flags etc. – and can accept a value up to 254 characters long. While we display entire value in the classic search results, we limit the characters displayed by default the new search results. This topic provides more information about it.

The new search result has been designed based on various factors such as customer feedback, use of smaller devices (such as phones and tablets) by buyers, average length of Product Description value etc. Here are key points about the display in new search results;

1. On average monitor, first 80 to 100 characters are displayed by default. Buyer can hover over the Product Description to see entire value
2. We offer 'List View' and 'Grid Value' for search results. The former shows few more characters by default
3. Width of each letter varies and for given letter, lowercase and uppercase can have different widths. As a result, we indicate a range – '80 to 100 characters' – to indicate number of characters displayed by default
4. If needed, buyers can quickly go back to classic display while in search results. Classic view displays full Product Description value, up to the upper limit of 254 characters, by default

You can readily view examples of the display in the SampleSQCustomer site using the credentials provided in this mailing. Please search for '**ProductDescriptionDisplay**' (without quotes) to see few examples. You can switch between List and Grid view / new and classic interface to see how it affects the display.

Be aware that you need not include text in Product Description just to make it searchable. You can provide it in the 'Searchable Keywords' attribute which lets you present a concise Product Description.

SampleSQCustomer Site is Meant for all Suppliers

The SampleSQCustomer site has been made available so that you can view the JAGGAER Procurement Applications from a buyer's point of view and see for yourself how they search for your catalog products, how they access details or as indicated in the first topic, how to view examples of the way Product Description values of different lengths are displayed etc. This site is made available to all of JAGGAER suppliers. Keeping this in mind, here are some best practices;

- If your products have been made available, they should always have 9.99 demo price and NOT your actual price. This applies whether the products are hosted or Level II punchout
- Make only up to 100 products available. This will help ensure that all suppliers can readily see their products and the search results do not get flooded by results from a huge catalog
- If you are a Science Catalog supplier, your products cannot be made available so that your live pricing is not exposed to other suppliers. However, you still can access the site and get a buyer's point of view

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