



SupplierNews - May 2020

Topics In this SupplierNews issue:

- Does the IT Group in Your Organization Receive SupplierNews?
- About Price Files

Did you receive the message from our CEO, Jim Bureau, about PPE help sent last month? If not, [click here to read more about PPE help](#) and what benefit this will bring your company!

[Click here to read the SupplierNews issue](#)

Your Catalog Summary Information

Here is summary information about your hosted catalog(s). The credentials given below are for the SampleSQCustomer site which allows you to view and search products like a JAGGAER customer. [Click here](#) to log into the SampleSQCustomer site.

Supplier Information and Credentials

The "Mailing test - batch A - cat 1" catalog (SupplierID 222210) has 202005 products. Last updated on 4/10/2020. (Credentials - (NotAssigned) / (NotAssigned))

The "Mailing test - batch A - cat 2" catalog (SupplierID 222211) has 202005 products. Last updated on 4/11/2020. (Credentials - sqtestuser1 / pwdone)

The "Mailing test - batch A - cat 3" catalog (SupplierID 222212) has 12345678 products. Last updated on 4/12/2020. (Credentials - sqtestuser2 / pwdtwo)

To log into your JAGGAER Portal to manage your catalog(s), [click here](#).

Questions?

For questions about topics in this newsletter,

please contact the Supplier Support group by [filling this form](#) or calling **+1 (800) 233-1121**, Option 2



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Does the IT Group in Your Organization Receive SupplierNews?

This SupplierNews newsletter is a communication channel for JAGGAER to provide information about various topics related to your interaction with the JAGGAER Procurement Application, whether it is catalog management, participating in RFP event by a customer, submitting cXML invoices etc. Various integration points between our application and your ERP system utilize standard security measures used as part of established e-commerce protocols. At times, compliance with such protocols necessitates updating 'security certificates'. When we provide details about any such requirement, we clearly indicate that it needs to be forwarded to the appropriate person/team within your organization that handles such IT processes.

However, **we strongly recommend that a representative person of such IT group should be made a user in your JAGGAER Portal** so that the person receives such communication directly since any active JAGGAER Portal user is sent the SupplierNews. This would help your organization not miss on important action items that you need to be aware of and act upon, regarding such security update measures.

In January and February, we included topics about security certificate update that needed action from suppliers. **Some customers faced serious issues since no action had been taken – something that was easily preventable.** Every supplier needs to evaluate such alerts and decide if any action is needed and act accordingly. Having the SupplierNews delivered to them directly and not just relying on it being forwarded to them will help prevent adverse experience for our customers.

About Price Files

Based upon some of the pricing related issues seen for price submissions for hosted catalogs, here are some tips about loading price files efficiently;

- A price file can have multiple price sets. As long as the submission parameters such as submission type (Replace All or Update/Add), Effective Date etc. are same for multiple customers, you can include such multiple price sets in single file
- Be sure to provide currency in the price file. If it is excluded, it defaults to USD which can lead to unintended consequences. Currency should always be specified in price file, even when it is USD
- Corporate List price, only in USD currency, can be loaded as part of content file. However, this functionality is intended only for Science Catalog type catalogs, that make a given product available at same price to all customers. If your catalog is not a pure Science Catalog, be sure to load the Corporate List price in USD via price file and NOT a content file

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