



## Supplier News - January 2020

### Security Certificate Update Needed in February

**Please direct this request to your IT team(s) responsible for maintaining integrations between your organization and JAGGAER. Failure to evaluate/take action might adversely affect your integration points with the JAGGAER Procurement Application.**

JAGGAER's Certificate Authority (CA), GlobalSign, has issued new certificates signed by the R3 Root, and JAGGAER is required to use these new certificates moving forward. As a result, suppliers will be required to trust the new R3 Root and Intermediate Certificate Authority when our existing certificates are replaced per following schedule;

- **UIT environment:** Saturday, February 8th, beginning at 6:00 pm EST and completed by 11:00 pm EST
- **Production environment:** Saturday, February 22nd, beginning at 6:00 pm EST and completed by 7:00 pm EST

**IMPORTANT:** Action is needed if you use send Advanced Shipping Notification (ASN) via cXML, send Invoices/Credit memo etc to the JAGGAER Procurement Application. **If you are not sure whether you will be affected, please have your IT team contact our Supplier Support group using contact information given below.**

If your integrated systems are able to maintain multiple security certificates concurrently, please load these as soon as possible. You must have downloaded and installed the new certificates on the dates indicated above for the respective environments. Failure to use the new trusted certificates after the above dates may lead to integration failures with JAGGAER until the updated certificates are installed and trusted.

For more details please [click here](#).

To download the updated security certificates in multiple formats including .cer, .der, .p7b and .pem, please [click here](#).

### Deleting Existing Attribute Values

Maybe you are wondering why some attribute values are still in your catalog when you performed the annual update of your hosted catalog recently. Be aware that for a product attribute in your catalog content, an incoming blank value does NOT delete an existing value.

You need to explicitly use '[null]' as value, without quotes, to delete existing product attribute value. e.g. Consider Ingredients, Comments and Length product attributes, with their existing values being 'various salts', 'Can be infused' and '10 cm'. If incoming data for these attributes is 'various salts and inorganics', '[null]' and blank value then their resultant values will be 'various salts and inorganics', blank and '10 cm'. Note that;

- Ingredients value got updated
- Comments is now blank as the existing value was deleted
- Length still has '10 cm' as value

If you have not done already, please update your hosted catalog content so it has latest products and any old products that you no longer offer have been deleted.

## Questions?

For questions about topics in this newsletter, please contact the Supplier Support group by [filling this form](#) or calling +1 (800) 233-1121, **Option 2**



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